

**DEPARTMENT OF HEALTH
HEALTH SYSTEMS QUALITY ASSURANCE**


**CONFIDENTIAL INVESTIGATION REPORT
PREPARED FOR THE
PHARMACY QUALITY ASSURANCE COMMISSION**

CASE: 2024-17788CF

RESPONDENT: Aequita Pharmacy

QUICK/EARLY CLOSURE

Daniel Lari, PharmD, BCSCP
Pharmacist Investigator

 08/13/2025

APPROVED BY  DATE 08/13/2025
ADAM WOOD, SUPERVISING INVESTIGATOR

GENERAL SUMMARY

Allegation:

Aequita Pharmacy permitted unlicensed individuals to access and ship medications, used non-FDA-approved base powders mislabeled as approved substances, tested terminal sterilization techniques on patient medications without proper safeguards, and operated during a reported technician walkout that left assistants compounding drugs without licensed supervision.

Complaint Summary:

Aequita Pharmacy and its affiliated sister company, Mochi Health, were involved in multiple violations of pharmacy operations and patient safety protocols. For several months, non-employees who were not licensed were reportedly brought into Aequita Pharmacy and used employee credentials to log in and physically handle and ship medication to patients. These individuals allegedly worked primarily out of the Mochi Health warehouse and were involved in pharmacy operations without the knowledge or authorization of the Pharmacist in Charge.

On December 7, 2024, the pharmacy was reportedly opened without a pharmacist present. A pharmacist later arrived, but prior to that, employee credentials were used to access the Mochi Portal, which contained patient health information and HIPAA-protected data. This information was allegedly made accessible to unlicensed individuals referred to as the “box team,” who handled prescription medications including semaglutide and tirzepatide and shipped them to patients.

On December 12, 2024, a second instance was reported in which unlicensed individuals were invited into the pharmacy to ship medication. These individuals allegedly had full access to all medications, which were not secured, and used employee profiles to access protected health information.

Terminal sterilization techniques were reportedly tested on patient medications, and these medications were shipped out without regard for patient safety. Additionally, non-FDA-approved base powders from Genohope in China were allegedly used and disguised as base powder from Darmerica.

An incident was reported in which pharmacy technicians staged a walkout after assistants were pushed to compound medication independently. On one weekend, assistants allegedly compounded several batches without technician or pharmacist oversight, and the medications were shipped to patients.

Of note, this case is associated with the following companion cases:

- 2024-9561CF Aequita Pharmacy
- 2024-12608CF Aequita Pharmacy
- 2024-16421CF Aequita Pharmacy
- 2024-17789VB James Anthony Lindsay
- 2024-17790VB Nathaniel Rankin
- 2025-2159CF Aequita Pharmacy
- 2025-2387PH Nathan Robert Kenney
- 2025-2821FX USA Distribution

- 2025-4149CF Aequita Pharmacy
- 2025-4172CF Aequita Pharmacy
- 2025-4724CF Aequita Pharmacy
- 2025-4804CF Aequita Pharmacy
- 2025-4978CF Aequita Pharmacy
- 2025-11101CF Aequita Pharmacy

Investigation:

On December 16, 2024, the complaint (**pgs. 1-3**) was submitted to Washington State Department of Health.

On January 14, 2025, the case was assigned to Pharmacist Investigator Daniel Lari. The Complainant Notification Letter (**pg. 4**) and Whistleblower Form (**pg. 5**) were mailed.

On January 15, 2025, the case was reviewed, and the investigation was initiated.

On January 28, 2025, the completed Whistleblower Form was received (**pgs. 6-8**).

The allegations presented in this case were previously addressed in Case # 2024-16421CF Aequita Pharmacy. Because the allegations in this case have been investigated, it is being forwarded for quick closure.

EVIDENCE/EXHIBITS

<u>Page #'s</u>	<u>Description</u>
1-3	Complaint
4	Complainant Notification Letter
5	Whistleblower Form
6	Email – HSC Karen Burns
7	Whistleblower Form – Completed
8	Email – HSC Karen Burns

Hagerman, Erin M (DOH)

From: 25 Whistleblower
Sent: Monday, December 16, 2024 1:16 PM
To: DOH HSQA Complaint Intake
Subject: Aequita Pharmacy Complaint

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Sent to Case Manager, Erin H

REVIEWED

By Erin Hagerman at 2:09 pm, Dec 19, 2024

External Email

Hello,

I tried several times to file a complaint online and each time failed. When I tried to create the form via PDF that also failed.

I am reporting James A Lindsay, Myra Ahmad, Abraham Chaibi, and Nate Rankin of Mochi Health and its affiliated sister Company Aequita Pharmacy.

Aequita Pharmacy is located at 12825 NE 126th Pl, Kirkland, WA 98034.

Mochi Health is located at 12531 131st CT NE, Kirkland, WA 98034

For several months James A Lindsay and his CEO Myra Ahmad have been bringing in non-employees who are not licensed into the Aequita Pharmacy and using Employee credentials to log in and physically handle and ship medication to our patients without informing the Pharmacy In Charge.

James Lindsay found these individuals off the street back in July and picked them up from the Home Depot and Lowes parking lots. Since July James and Myra have used these individuals to fill in gaps of staffing. They were working mostly out of the sister company's "warehouse" (Mochi Health) location at 12531 131st Ct NE, Kirkland Wa 98034.

On 12/07/2024 James Lindsay opened the Pharmacy without a pharmacist. Eventually a pharmacist (Angela Armstrong - license PH60737742) arrived. James Lindsay logged in using employee credentials to our "Mochi Portal" which contains all of our Patients PHI and HIPAA. This information was made available to the non-employed workers in what he and Myra call "box team". These individuals are handling prescription medications (Semaglutide + Tirzepatide) and shipping them to our patients. These individuals are not licensed (at least not at the time) to practice inside of a pharmacy.

James Lindsay has been using the company's money to pay these individuals by either cash or wire transfer. It appears he may have been possibly sending funds to another account and withdrawing cash in order to try and avoid "fraud" detection.

Myra Ahmad often tells James to do this, and has on several occasions told James "DO NOT tell Nate" (Nathan Kenny) who is the Pharmacist in Charge. On 2 occasions Myra asked me to drive to Home Depot and Lowes to pick up more people in my personal vehicle (I was 25, and still currently am for both occasions) I obviously refused but James did not. - I was retaliated against for this.

Nathan Kenny is the pharmacy license holder and PiC but all of these things have been happening under his nose. He only ever finds out about this when employees such as myself reported it to him. Nate has sent several messages and made phone calls to Myra Ahmad and Abraham Chaibi stating they cannot continue to do this, and it appears Myra and James are still doing this.

12/12/2024 was the second instance where James and Myra invited these workers into the Pharmacy to ship medication. They are aware that these individuals are unlicensed and are using employee profiles to access Phi and HIPAA. They are also aware that they have full access to all medication within the Pharmacy as they are not secured.

I was the former 25 Whistleblower and was terminated from my position as of 25 - I believe it is partly to do with opposing such practices.

James and Myra have also been messing around with patients' medication by "testing" terminal sterilization techniques and still sending them out to patients without regard to patient safety. They have also been using non FDA approved base powders from China (Genohope) and disguising it as base powder from Darmerica.

There was another instance where the Technicians staged a walk out because James and MYra pushed getting assistants to compound medication independently. On one weekend James made the assistants compound several batches without technician or pharmacist oversight and still shipped the medication to patients.

I am reporting to you because I have a very serious concern for patient safety and the public. - I have lots of pictures and videos as evidence of such behaviors.

To provide as much information as possible here are the names, roles, and information I can provide.

Bad actors:

James A. Lindsay - Head of Pharmacy Operations (Hired 04/2024) Credential # VB61583279. Has keys and security codes to the pharmacy. Works Monday - Thursday and Sunday at random times. Directly reports to Myra Ahmad and Abraham Chaibi. Is best friends with Myra's Brother Omar and is a close family friend who also knows Myra's parents.

Myra Ahmad - CEO of Mochi Health, pulls all the strings. Is married to Abraham Chaibi. Her father owns Mochi. Is responsible for 90% of all decisions made in the Pharmacy. Visits pharmacy often, is not licensed as a physician or any role in pharmacy.

Abraham Chaibi - Married to Myra Ahmad, is supposedly the owner of Aequita Pharmacy. - Is not licensed to be in the pharmacy

Nate Rankin - New Chief of Staff as of 12/2/2024 also reports to Myra, might be involved in these decisions. - Has keys and security codes to the pharmacy. Is licensed as an assistant as of 12/10/2024. (VB61640344)

Whistle Blowers:

25 Whistleblower Had keys and security codes to the
25 Whistleblower. Reported to James A Lindsay. Hired
25 as a 25 Whistleblower then promoted to 25 Whistleblower in 25 Whistleblower.
Terminated 25 Filed a report to L&I on 25 Witness and protestor to a LOT of the unethical unsafe practices taking place.

The good guys:

Nate Kenney - Pharmacist in Charge (PH60287806) looks like the legal owner but makes 0 decisions on pharmacy operations. Has been on Paternity Leave. Myra tells staff he is only there as a license holder but is not to be involved with anything pharmacy related unless it comes to keeping the pharmacy licensed. I believe he is their "shield" to avoid getting caught or in trouble. He is always the last to find out what's happening in the pharmacy since Myra has him working remotely. Not physically in the Pharmacy.
Xang Chang - Lead Pharmacy Technician (VA60309251) works Monday - Friday 6-2pm. Is constantly

opposing James and Myra and brings all suspicious activities to Nate Kenney. Is the source for much of the information pertaining to James and Myra's pharmacy behaviors and decisions.

Ashley Bradshaw - Pharmacist (PH61183666) I believe she may have reported some bad apples, and may have reported similar issues. She is always protesting and fighting James and Myra. She often gets retaliated against for saying no to them. They have threatened her job multiple times. She is the only Staff pharmacist who is willing to say no to these unethical practices.

25 Whistleblower

Similar to Xang, has walked out on her job because of James and Myra. She was manipulated to come back because she threatened to report them.

Misty Price - Pharmacy Assistant (VB61602634) I believe has also reported James and Myra.

Please let me know how I can provide all of my evidence as I do have a lot. I also want to make sure I am very clear that Nate Kenney is NOT involved with what happened, or has happened in the past.

Thank you for your time and consideration.

25 Whistleblower



STATE OF WASHINGTON
DEPARTMENT OF HEALTH

January 14, 2025

25 Whistleblower

RE: **Aequita Pharmacy**
Case No: **2024-17788CF**

Dear **25 Whistleblower**:

Your complaint about **Aequita Pharmacy**, has been referred to our Investigation and Inspection Office for investigation. We have assigned your complaint to:

Daniel Lari, Pharmacy Investigator
Office of Investigative and Legal Services
PO Box 47873
Olympia, WA 98504-7873
Cell: (564) 669-9596 FAX: (360) 236-4930
Email: daniel.lari@doh.wa.gov

In order to effectively proceed with your complaint, we ask that you sign and return the enclosed "Whistleblower Form" within 14 days. I have enclosed a self-addressed envelope for your convenience.

Thank you for your cooperation in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "TC" or similar initials, followed by a horizontal line.

Tina Crawford
Health Services Consultant

Enc: Whistleblower Form
SASE

000004

State of Washington
Department of Health

WHISTLEBLOWER FORM

A whistleblower is “a consumer, employee, or health care professional who reports quality of care concerns to the department of health.” RCW 43.70.075(1); WAC 246-15-010(9). An individual’s identity as the complainant is kept confidential except for release “to appropriate department staff or disciplining authority members, in response to a court order, or if the complaint is not made in good faith.” WAC 246-15-020, and 246-15-030. However, if a whistleblower plays some other role in the complaint---as a witness for example---his or her identity as to that role may be disclosed.

WAIVER OF WHISTLEBLOWER CONFIDENTIALITY

By signing below, I waive my right to confidentiality as a complainant, and authorize the Department of Health to release my identity as the person who made this complaint to the Respondent, and for use in any resulting administrative hearing regarding my complaint.

Signature: **X**_____ Date: _____

Name (printed): _____ Phone: _____

DENIAL OF WAIVER OF WHISTLEBLOWER CONFIDENTIALITY

By signing below, I decline to waive my confidentiality as the whistleblower. I understand that this decision may impair the department's ability to pursue my complaint, and/or take adverse action against the Respondent(s). I also understand that if I played some other role in the complaint, my identity as to that role may be disclosed.

Signature: **X**_____ Date: _____

Name (printed): _____ Phone: _____

RESPONDENT: **Aequita Pharmacy**
CASE #: **2024-17788CF**

000005

From: [DOH HSOA OILS Administrative](#)
To: [Lari, Daniel R \(DOH\)](#)
Subject: Scanned Mail - Case #s: 2024-17788CF / 2024-17789VB
Date: Tuesday, January 28, 2025 9:27:29 AM
Attachments: [image001.png](#)
[image002.png](#)
[_mail 2024-17788CF & 2024-17789VB.pdf](#)

Good morning Daniel –

We received the attached Whistleblower Forms from C in the above-referenced matters.
Please let us know if there are any issues with this file.

Respectfully,

Karen Burns

Administrative Assistant 1
Office of Investigative & Legal Services
Health Systems Quality Assurance Division
Washington State Department of Health
Karen.Burns@doh.wa.gov
doh.wa.gov | 360-236-2548



000006

RECEIVED

By Karen Burns at 4:44 pm, Jan 27, 2025

State of Washington
Department of Health

WHISTLEBLOWER FORM

A whistleblower is "a consumer, employee, or health care professional who reports quality of care concerns to the department of health." RCW 43.70.075(1); WAC 246-15-010(9). An individual's identity as the complainant is kept confidential except for release "to appropriate department staff or disciplining authority members, in response to a court order, or if the complaint is not made in good faith." WAC 246-15-020, and 246-15-030. However, if a whistleblower plays some other role in the complaint---as a witness for example---his or her identity as to that role may be disclosed.

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Signature: X _____ Date: _____

Name (printed): _____ Phone: _____

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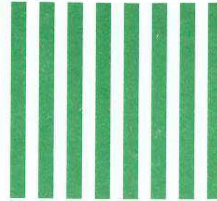
Signature: 25 Whistleblower _____ Date: 01/18/2025

Name (printed): 25 Whistleblower _____ Phone: 25 Whistleblower _____

RESPONDENT: Aequita Pharmacy
CASE #: 2024-17788CF

000007

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



SEATTLE WA 980

22 JAN 2025 PM 6 L

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 9

OLYMPIA, WA

POSTAGE WILL BE PAID BY ADDRESSEE

DEPARTMENT OF HEALTH
OFFICE OF INVESTIGATIVE & LEGAL SERVICES
PO BOX 47996
OLYMPIA WA 98599-9861



RECEIVED

By Karen Burns at 4:44 pm, Jan 27, 2025

000008

Redaction Log

Total Number of Redactions in Document: 19

Redaction Reasons by Page

Page	Reason	Description	Occurrences
5	25 Whistleblower	RCW 43.70.075 (1) -Information that identifies a whistleblower: Identity of whistleblower who complains to the Department of Health about improper quality of care must remain confidential. Information that directly or indirectly identifies the whistleblower, including but not limited to: names, address, telephone numbers, email address, social security number, full facial image, detailed geographic information, membership to organizations, occupational titles, birth location, familial relationships, rare health condition, initials.	2
6	25 Whistleblower	RCW 43.70.075 (1) -Information that identifies a whistleblower: Identity of whistleblower who complains to the Department of Health about improper quality of care must remain confidential. Information that directly or indirectly identifies the whistleblower, including but not limited to: names, address, telephone numbers, email address, social security number, full facial image, detailed geographic information, membership to organizations, occupational titles, birth location, familial relationships, rare health condition, initials.	10
7	25 Whistleblower	RCW 43.70.075 (1) -Information that identifies a whistleblower: Identity of whistleblower who complains to the Department of Health about improper quality of care must remain confidential. Information that directly or indirectly identifies the whistleblower, including but not limited to: names, address, telephone numbers, email address, social security number, full facial image, detailed geographic information, membership to organizations, occupational titles, birth location, familial relationships, rare health condition, initials.	2
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Redaction Log

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11	25 Whistleblower	RCW 43.70.075 (1) -Information that identifies a whistleblower: Identity of whistleblower who complains to the Department of Health about improper quality of care must remain confidential. Information that directly or indirectly identifies the whistleblower, including but not limited to: names, address, telephone numbers, email address, social security number, full facial image, detailed geographic information, membership to organizations, occupational titles, birth location, familial relationships, rare health condition, initials.	3